TARGETS FROM THE COMMUNITY SAFETY PLAN 2014-2017

*Revised April 2015

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	1.1	Monitor repeat callers to the Police, MAASBT and RSLs. Monitor all repeat callers to identify those who may be vulnerable. Provide support to them via the ASB Victim/Witness Support Officer.	ASB Hotline – 47 Police – 37	ASB Hotline - 33 Police - 9	ASB Hotline - 27 Police - 15	ASB Hotline- 12 Police - 10 All repeats continue to be discussed at the monthly JAG meetings and actions set accordingly.	
BEHAVIOUR TARGETS	1.2	Maintain a 90% level in client satisfaction in relation to ASB Baseline: Utilise customer satisfaction surveys and annual view point survey.	During Q1 customer satisfaction surveys = 94% which is on target to achieve.	During Q2 Customer Satisfaction surveys = 92% which is on target to achieve.	During Q3 Customer Satisfaction surveys = 90% which is on target to achieve.	During Q3 Customer Satisfaction surveys = 94% which is on target to achieve.	
ANTI-SOCIAL BEHAV	1.3	Reduce Anti-Social Behaviour in the borough Achieve a reduction in the number of Police recorded ASB incidents Baseline: 13,425 incidents - 3 yr average (2012-2014) Year 1 - (12, 469 incidents - 2014/15)	3109 incidents during Q1	Total to date (Q1 and Q2) of 6496 incidents.	Total to date (Q1 to Q3) of 9450 incidents	12,043 incidents, a reduction of 436 incidents on last year. Against the baseline, the reduction is 10.2%	
	1.4	Monitor the number of service requests to the MAASBT Quarterly service request data.	There were 1203 service requests to the ASB Officers This compares to 1291 last year.	1319 service requests to the ASB Team during Q2. This compares to 1294 last year, increase of 25	1035 service requests and compares to 895 last year, an increase of 140.	754 service requests to the ASB Team compared to 894 last year. This gives a year end total of 4311 and compares to 4374 last year, a reduction of 63 requests (1.4%)	

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
VIOLENT CRIME AND ROBBERY	2.1	*Baseline: 2014/15 - 1,146 offences	326 offences Increase of 66 offences compared to last year (25.4%)	347 offences This gives a year to date total of 673, an increase of 110 crimes (19.5%)	355 offences This gives a year to date total of 1028, an increase of 162 crimes (18.7%)	412 offences This gives year to date total of 1440, an increase of 294 crimes (25.7%)	
	2.2	Reduce offences of violence without injury *Baseline: 2014/15 - 1,068 offences	336 offences Increase of 144 offences compared to last year (75.5%)	total of 700, an increase of 317 crimes (82.8%)	439 offences This gives a year to date total of 1139, an increase of 386 crimes (51.3%)	489 crimes This gives a year to date total of 1628, an increase of 560 crimes (52.4%)	
	2.3	*Baseline: 2014/15 - 67 offences.	17 offences Increase of 5 offences compared to last year (41.7%)	22 offences This gives a year to date total of 39 crimes, an increase of 15 (62.5%)	32 offences This gives a year to date total of 71 crimes, an increase of 30 crimes (73.2%)	30 crimes This give a year to date total of 101 crimes, an increase of 34 crimes (50.7%)	

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	3.1	*Identify individuals who test positive for drugs or who are identified as prolific drug users and deemed suitable for a Drug Rehabilitation requirement (DRR) Baseline: The number of DRR commencements and completions on a quarterly basis.	In Q1 there were 18 commencements, 2 completions and 5 revoked due to further offending.	In Q2 there were 25 commencements, 2 completions and 8 revoked due to further offending.	In Q3 there were 21 commencements, 6 completions 22 revoked due to further offending. 2 breached.	Yearend data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements.	
DRUG RELATED OFFENDING	3.2	Reduce drug related repeat offending amongst the most prolific offenders Identify a cohort of PPOs. Monitor their offending 12 mths prior, during and after being on a DRR and those subjected to other non-drug related orders and interventions Baseline: To be confirmed	Through discussion with the Community rehabilitation company (CRC). We have agreed that it is not possible to measure the drug related offending reduction for probation orders other than the DRR. Those individuals subject to a DRR on the 01/10/2015 will have a baseline offending rate established prior to commencement of the DRR. Conviction rates during and after DRR will be reported after the 01/10/2016. Q1 total PPO cohort have a 62.6% reduction in arrest and a 45.3% reduction in convictions.	We hope to report the number of individuals subject to a DRR in Q3 2015/16, DRR. Conviction rates during and after DRR will be reported after the 01/10/2016.	There are 7 PPOs subject to a DRR. Between 01/10/14 - 30/09/15 there were 100 arrests 94 charges and 84 convictions in total Oct & Nov 2015 the total number was 17 arrests 14 charges and 9 convictions. if these figures are extrapolated then we expect an increase in arrests of 2%, a reduction of charges-3.4% and a reduction of 33 convictions (37.9%)	Yearend data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements.	

D	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
_	No 3.3	Increase the proportion of people who leave treatment successfully both opiate and non-opiate Baseline: % for the entire treatment programme % of criminal justice clients	In Q1, 4.8% of opiate clients successfully completed treatment compared to a baseline of 5.1% 49% on non-opiate clients completed against a baseline of 40.8% 2.4% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.0%. For non-opiate criminal justice clients 31.3%completed compared to a baseline of 40.0%	In Q2, 5.5% of opiate clients successfully completed treatment compared to a baseline of 5.1% 35.9% on non-opiate clients completed against a baseline of 40.8% 2.4% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.0%.	In Q3. 4.6% of opiate clients successfully completed treatment compared to a baseline of 5.1% 40.1% on non-opiate clients completed against a baseline of 29.9% 2.3% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.0%. For non-opiate criminal justice clients 78.6%	Quarter 4 Q4 data will be available 24th May. Q3 data has been updated and reported for the first time in this report.	RAG

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
١	4.1	Reduce Criminal Damage Maintain a reduction in offending.	531 offences	530 offences	625 offences	517 crimes	
		Baseline: 2,318 crimes - Three year average (2011/12 to 2013/14). Year 1 - 2,111 crimes	Reduction of five offences compared to the same period last year (-0.9%)	This gives a total of 1061, an increase of 35 crimes (3.4%)	This gives a total of 1686, an increase of 116 crimes (7.4%)	This gives a total of 2203 crimes, an increase of 92 on last year.	
CRIMINAL DAMAGE						The amount of criminal damage offences has increased compared to the amount of offences in the last financial year. An overall reduction of 115 crimes on the baseline set for this target (-4.9%)	
	4.2	Reduce the number of repeat victims of Criminal Damage. All repeat victims of damage to be reviewed by Neighbourhood INT team and look to problem solve with view to preventing further offences. (Measured by comparing number of repeat victims to previous year). *Baseline: 2014/15 figure of 25 repeats in a rolling 12 month period.	24 repeats compared to 23 in Q1 last year.	23 repeats compared to 22 last year	24 repeats compared to 25 last year	22 repeats compared to 25 last year and also a reduction of three against the set baseline	

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4 –	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG

A 1	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	5.1	The number of ATR commencements,	We are working with the	In Q2 there were	In Q3 there were	Year end data not yet	
		completions and breaches to be		14 commencements,	10 commencements,	available. The	
		reported on a quarterly basis.	rehabilitation company	3 completions.	5 completions. And 3	retirement of key	
			(CRC) to re-establish the		revoked for further	personnel from the	
		Baseline: To be confirmed	recording of this		offending.	CRC and probation	
			information following			service has	
			the splitting of the CRC			temporarily impacted	
			from NPS (national			on arrangements.	
		Dadoos the mountain of clashed included	probation service).	M/a lagra to various the	No undete musuided	No undete musided	
	5.2	Reduce the number of alcohol related	Through discussion with	We hope to report the	No update provided	No update provided	
		crimes for those on an Alcohol	the Community	number of individuals			
		Treatment Requirement (ATR)	rehabilitation company (CRC). We have agreed	subject to a DRR in Q3 2015/16, DRR. Conviction			
		Baseline: To be confirmed	that the most effective	rates during and after			
		baseline. To be committed	means of establishing				
			the effectiveness of the				
			ATR process is to	1110 017 107 2010.			
			monitor those				
			individuals subject to a				
			ATR on the 01/10/2015.				
			There will be a baseline				
			offending rate				
			established prior to				
			commencement of the				
			ATR. Conviction rates				
			during and after ATR will				
			be reported after the				
			01/10/2016.				

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
DOMESTIC ABUSE	6.1	*Reduce domestic abuse related police incidents involving perpetrators engaged with Harbour interventions. Baseline: To be reviewed on a six monthly basis.	55% (12 of 22) of those engaging in the perpetrator programme that had recorded incidents within the 12 month prior to intervention, had no incidents reported in this quarter. 63% (5 of 8) individuals known to the police, that had completed the course had no incidents reported in this quarter. Of those that were not known to the police prior to engaging on the course, 92% (11 of 12) currently engaging and 100% (9 of 9) of those that have completed had no police incidents reported in this quarter.	20 out of 20 men engaged on the group programme 4 men had no recorded incidents. All 4 of these had no incidents in the quarter: 100% 16 men had recorded police incidents. 16 of these had no recorded	Q3 data is not yet available. Public Health are discussing possible police concerns over the provision of prior DV incident data to the partnership for the purpose of reporting this information.	Police data provision has yet to be resolved.	
	6.2	Increase the number of 'repeat victims' in MARAC accessing support from Harbour *Baseline: 44%	40% engaging in Harbour services	31% engaging in Harbour services	47% engaging in harbour services.	67% engaging in Harbour services	

00 1	No Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
6	6.3 Reduce repeat victims of Domestic abuse Adopt a problem solving approach to the top 10 repeat cases currently not open to MARAC	Work continues to closely monitor those that do not reach MARAC threshold.	Work continues to closely monitor those that do not reach MARAC threshold.	Meetings have been rearranged and cancelled due to the quality of referrals coming through. The Chair of group is to meet with representative from Police Vulnerability Unit to address the issues with the referrals that are coming through.	No update provided.	
	Maintain the % of those referred to IDVA service following assessment Baseline - 80% Maintain the % of those referrals who engaged in the IDVA service Baseline - 74%	We had 77 referrals to the IDVA in Q1. 61 of these went on to have a full assessment (79% of referrals) 61 of the referrals went on to receive a structured intervention from Harbour (79% of referrals)	80 cases can be identified where IDVA involvement has taken place in Q2. 69 of these were external referrals, 11 were cases from within the outreach service which also required IDVA involvement. 69 referrals can be broken down as follows:- 39% undertook an assessment 38% engaged in a structured intervention following assessment 52% accessed short term crisis support only 9% did not engage in any form of support.	Breakdown: 59 external referrals 31% of new external referrals undertook an assessment & all these engaged in a structured intervention following assessment 44% of new external referrals accessed short term crisis support only 25% of new external referrals did not engage in any form of support. 8 clients were still engaging in a structured intervention during Q3 which commenced in Q2. 6 clients accessed support at court again in Q3, having been referred originally in Q2 but they declined an assessment and ongoing support. In total the service provided support to 91 individuals during Q3.	62 cases can be identified where IDVA involvement has taken place in Q4. 57 of these were external referrals, 5 were cases from within the outreach service which also required IDVA involvement. During the quarter 19 assessments were completed and 8 of these clients went on to receive an intervention. 18 clients accessed short term crisis support only in Q4, either at court or following MARAC but declined an assessment and ongoing support. 19 individuals referred this quarter declined any form of support.	